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Dated: 1-20-06 Signature: 
(David J. Ponger)

Docket No.: 102374-0015RCE
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Robert Martin et al.

Application No.: 09/823,940

Confirmation No.: 7591

Filed: March 30, 2001

Art Unit: 2126

For: METHODS AND APPARATUS FOR CALL
SERVICE PROCESSING

Examiner: H. N. Patel

AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION

MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated October 20, 2005, please amend the above-identified U.S. patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Amendments to the Drawings begin on page 6 of this paper and include an attached replacement sheet.

Remarks/Arguments begin on page 7 of this paper.

An Appendix including amended drawing figures and Exhibit A is attached following page 21 of this paper.